



Catholic Charities  
EASTERN WASHINGTON

## 2019 Report to the Community



## Mission Statement

Catholic Charities affirms the dignity of every person, partnering with parishes and the greater community to serve and advocate for those who are vulnerable, bringing stability and hope to people throughout Eastern Washington.



# A Letter from the President & CEO

It is difficult to talk about 2019, without addressing the global shifts that 2020 has brought. Since January 1st, the world has seen the Australian bushfire season, a global pandemic caused by COVID-19 that to date has killed over 800,000 people, and a new civil rights movement precipitated by the death of George Floyd.

2020 will be the year we tell our grandchildren about. They will ask us about quarantine and wearing masks in public. They will ask us what we did, and how we responded, when Black Americans were protesting and asking for equality and justice from a system of racism and oppression. I would like future President's of CCEW to look back at this time and be proud of the decisions we made during these unprecedented times.

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**Letter from the President**

When COVID-19 hit, we were deemed essential workers and stayed open to continue to serve the poor and vulnerable members of our community. We opened three pop-up homeless shelters, one at Gonzaga Preparatory School for families experiencing homelessness. We made sure that shut-in seniors had food and company through our Friendly Chat program. We prepared 20,000 bagged meals for people in need. With the death of George Floyd, we, like many other organizations, said enough is enough. We must do better. We must actively fight institutional and systemic racism built into our own organization. We must have hope that our community, and the world, can do better.

We often say that Catholic Charities holds the hope for those who have none. Last year, we served over 63,000 women, children, families, seniors and individuals in need throughout the thirteen counties of Eastern Washington. In 2019, we continued to help families struggling to heal from trauma together in our Rising Strong program.

We opened Jacklin Haven, a 50-unit permanent supportive housing complex for individuals experiencing homelessness. We delivered over 31,000 lbs. of produce to community members in need through our Food For All program. We provided Christmas memories for 7,973 families at the Christmas Bureau.

For the last 108 years, Catholic Charities has made the commitment to serve Eastern Washington. The Annual Report is a renewed promise that we make each year. We are an organization that serves all people in need. It is our job to do that precious work and we have a sacred obligation and duty to keep doing it, as best we can, no matter the challenges. Thank you for your support over the last year, and thank you for helping lead us into the future.

God Bless You,

Rob McCann

President & CEO - Catholic Charities Eastern WA

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Program directory on reverse.



# Program Directory

## **CAPA/PREPARES - (509) 455-4986**

25 W. 5th Ave., Spokane, WA 99202

## **Catholic Charities Walla Walla - (509) 525-0572**

408 W. Poplar St., Walla Walla, WA 99362

## **Christmas Bureau - (509) 358-4254**

12 E. 5th Ave., Spokane, WA 99202

## **Counseling - (509) 242-2308**

1960 N. Holy Names Court L3, Spokane, WA 99224

## **Food For All - (509) 459-6163**

925 N. A St., Apt 2, Spokane, WA 99201

## **Homeless Resources - (509) 325-5005**

19 W. Pacific Ave., Spokane, WA 99201

## **House of Charity - (509) 624-7821**

32 W. Pacific Ave., Spokane, WA 99201

## **Housing - (509) 456-2279**

12 E. 5th Ave., Spokane, WA 99202

## **Integrated Case Management**

(509) 340-9329, x117

19 W. Pacific Ave., Spokane, WA 99201

## **Immigration Legal Services - (509) 455-4961**

12 E. 5th Ave., Spokane, WA 99202

## **Parish Social Ministry - (509) 358-4273**

12 E. 5th Ave., Spokane, WA 99202

## **Rising Strong - (509) 960-8632**

PO Box 2253, Spokane, WA 99210

## **Senior Services - (509) 459-6184**

1960 N. Holy Names Ct., Spokane, WA 99224

## **St. Anne's Children & Family Center**

(509) 232-1111

25 W. 5th Ave., Spokane, WA 99202

## **St. Margaret's Shelter - (509) 624-9788**

PO Box 2253, Spokane, WA 99210

# 2019 Financial Statement

**TOTAL INCOME: \$21,146,293**

Governmental Funds	\$7,324,865
Contributions and Community Support	\$8,140,143*
Service Fees and Program Income	\$5,099,819
Investment Income	\$581,466

*\*This does not include a one time gift from the Day 1 Families Fund that is restricted for serving families experiencing homelessness.*

**TOTAL EXPENSES: \$21,272,027**

Program Services	\$18,429,038
Mission Support	\$1,736,760
Fund Development	\$1,106,229

## Catholic Charities Housing Properties

Housing Revenues	\$8,780,181*
Housing Expenses	\$8,780,181

*\*Additional revenue above expenses in Catholic Charities Housing came from developer fees and bonus awards that were received as a result of completing and opening affordable tax credit housing complexes. These dollars will be used for existing housing operations and the construction of future projects.*

# 2019 Program Impacts

**CAPA/Prepares** helped **5,563 parents** find resources for their children and families to thrive.

**The Loft (Walla Walla)** responded to youth experiencing homelessness with shelter and care coordination. It offered the space and support for **55 youth** to self-identify ways to repair relationships and build stable lives.

**Christmas Bureau** With the help of hundreds of volunteers and dozens of community partners, **7,973 families** experienced the joy of Christmas morning together!

**Counseling (Spokane County)** Catholic Charities provided **6,206 hours** of high-quality behavioral health services, regardless of an individual's ability to pay.

**Food For All** provided **\$70,520** in farmers market vouchers to vulnerable seniors enabling them to purchase fresh fruits and vegetables from local markets.

**House of Charity** provided a safe and healthy place to heal for **264 men and women** in our Respite program.

**4,166 individuals** and families accessed case management services in our **Catholic Charities Housing** apartment complexes.

**Housing Stabilization** provided integrated case management to **345 persons** exiting chronic homelessness—facilitating client-centered movement to recovery, self-sufficiency, and economic mobility.

**Parish Social Ministry** responded to the basic, and often times unexpected, needs of groceries, gas, utilities and rent for **3,375 clients**.

In promoting the reunification of families with the integration of newcomers into our community, **Immigration Legal Services** provided **226 individuals** with legal consultation, representation and assistance.

**Rising Strong** reunified **41 children** with their families and provided a space for them to heal from trauma as a family.

**St. Anne's Children and Family Center** provided high-quality childcare and early learning experiences for **260 children**.

**St. Margaret's programs** helped transform the lives of **5,612 men, women and children** by creating positive and supportive short-term opportunities towards long term stability.

With **91,474 hours** of volunteer assistance, **Senior Services** enabled vulnerable seniors to remain in their own homes with dignity, safety and a connection to their community.

# Future Projects

## Housing Homeless Families

### Gonzaga Family Haven

*"There is no social or moral justification whatsoever, for the lack of housing." - Pope Francis*

Families, and most importantly, children, need a roof over their heads and a bed to sleep in before they can move forward in their lives. In the fall of 2020, Catholic Charities will break ground on Gonzaga Family Haven. In partnership with Gonzaga University and Gonzaga Preparatory School, St.

Aloysius Parish, Head Start, Spokane Housing Authority, and many others, this 72-unit innovative housing complex in Northeast Spokane will provide life-giving housing and supportive programming to families.



This apartment complex will include:

- 20,000 square ft of community space
- Early Learning/Childcare Facility
- Health clinic
- Adult/Youth Education/Computer lab
- Indoor recreation space
- Bike and pedestrian trail
- Splash pad
- Covered gathering pavilion
- Community garden
- Dog park
- Reflection space
- Onsite access to counseling, peer-support, behavior health and addiction recovery services



Our goal is to break the cycle of intergenerational poverty. We strive to transform systems so children who grow up in poverty become adults who have healthy relationships, job skills and stable lives.

# Solving Rural Homelessness

1. **Divert families from becoming homeless.**
2. **Quickly transition families to permanent housing if they become homeless.**
3. **Surround families with services that meet their needs.**

In 2019, Catholic Charities was one of 32 recipients across the country to receive the Bezos Day 1 Families Fund grant. This grant will allow us to increase family homeless services and housing across the 13 counties of Eastern Washington.

Our Parish Social Ministry team will take the lead in our efforts in the rural communities of Eastern Washington. We want our dollars to be impactful, so we will partner with local agencies already doing amazing work that aligns with our mission. Our objective is to promote strategic development and remove barriers to housing for families. Our goal is for a parish or local social service agency to contact us with the needs of the family. This could be a rental deposit for housing, a birth certificate

to sign a lease or possibly repair on a vehicle that allows a family to keep a job, keep an income and keep a home. Catholic Charities will verify the need and release funds directly to a landlord, city government or auto shop. Once complete, we will follow up with the family to check-in and determine outcomes, seeing if there are additional services we are able to provide.

Homelessness is complex, and each situation is unique. This grant, which we have been blessed to receive and entrusted with, allows us to think outside of the box and help empower our families in their path towards stability.





## Pray for Us

Please pray for us as we continue to serve over 60,000 women, children, families, seniors and individuals throughout Eastern Washington.



## Volunteer with Us

Please consider sharing your precious time with us. Please visit [www.cceasternwa.org/volunteer](http://www.cceasternwa.org/volunteer) for more information.



## Donate to Us

Please consider making a financial contribution to Catholic Charities Eastern Washington today at [www.cceasternwa.org/donate](http://www.cceasternwa.org/donate).

# Volunteers

make our work possible!



Julie, senior housing resident



Food For All kids greenhouse activities



Sr. Madonna, the Iron Nun



Catholic Charities Immigration Clinic at Gonzaga Law School students



Bishop Skylstad volunteering at House of Charity



Spokane Chief's Hockey players help Catholic Charities fundraiser

In 2019, we had **6,189** volunteers who volunteered **126,277.75** hours.

Our volunteers donated their time and saved the agency **\$3,211,243.19**. This savings was able to be re-distributed to programs serving the most vulnerable members of our community.

## Volunteer Thanks